

WARRANTY POLICY for windows shipped INTERNATIONALLY

If within the warranty period (first year of ownership), Ready Access will troubleshoot via email and send parts per management's discretion. International labor is not covered.

To initiate a warranty request, please provide serial number of window, email pictures, and explain the issue. Service Manager: jeff@ready-access.com or general email ready@ready-access.com



In addition there are service videos and manuals available on the website:

Service Videos: <http://www.ready-access.com/Videos.html>

Manuals: <http://www.ready-access.com/Manuals.html>

International service agents listed on website can be contacted if the window is out of warranty and the operator is paying directly.