Ready Access is SPECIFIED WORLDWIDE!

International orders can be placed 3 ways:

- The order is placed by a corporate headquarters and shipped to a corporate distribution site.
- The order is placed by a consolidator like H&K or Franke who will consolidate the window(s) with other items and ship to the final destination.



- Order is placed by a contractor, dealer, franchise group, or franchisee.
 - Customer arranges shipping /customs through a freight forwarder. Forwarder will pick up at the factory, or order can be shipped to either US coast.

For Canadian customers who do not have a freight forwarder, order can ship ABF "collect" with Hemisphere customs brokerage.

Ready Access packs on heat treated skids and provides a commercial invoice, Certificate of Origin, and packing list, along with the weights/dims of the shipment. Documents can be sealed by the Chamber of Commerce if requested



For large orders, "live load" pack/brace/seal of container at the factory can be arranged. Depending on the window selected, up to 50 windows fit (1) 20' container.

Most popular international configurations:

275 SC

275 SC with AA100 air curtain (220-240 / 60Hz)

600 SC with hurricane rated glass

600 MOER with insulated glass and an AA300 heated air curtain

Bump Out 48 SC (Puerto Rico)

Bump Out 10 SC

Bump Out 2 or 4—Semi automatic

601 SC with S&G Glazing and Big Reach Drawer

131-6 Electric (220-240 / 60Hz)

WARRANTY POLICY for windows shipped INTERNATIONALLY

If within the warranty period (first year of ownership), Ready Access will troubleshoot via email and send parts per management's discretion. International labor is not covered.

To initiate a warranty request, please provide serial number of window, email pictures, and explain the issue. Service Manager: jeff@ready-access.com or general email jeff@ready-access.com or



In addition there are service videos and manuals available on the website:

Service Videos: http://www.ready-access.com/Videos.html

Manuals: http://www.ready-access.com/Manuals.html

International service agents listed on website can be contacted if the window is out of warranty and the operator is paying directly.