MANUAL OPEN / SELF CLOSE WINDOW (SC) WINDOW NOT SELF- CLOSING?

Manual open / self close windows open by hand, then self-close when let go via a gravity fed track in the header. If not self-closing, go through this checklist - IN ORDER

PHYSICAL

Window MUST be level and plumb. Use 3 foot level on all uprights / sill. Ensure frame is not twisted in any way.

Is bottom of the door clean? Ensure there is nothing under the operable panel impeding the close (french fry/construction dust or debris/dried sauce or ketchup) Clean the weather stripping under the door with a bottle brush & hot soapy water.

Is the track in the header clean? (Remove header cover) Ensure track is clean and free of debris....Wipe down track with clean dry cloth. Break cleaner can be used, but do not use lubricant.

If rollers are very dirty from construction or old grease, they can be cleaned with brake cleaner to disolve any oils or grease. Wipe down with dry cloth

Door Adjustment. Adjust the operable panel to ensure leading edge is not dragging. After ideal adjustment is achieved, consider using blue Loctite on screw threads.

Click here for DOOR ADJUSTMENT VIDEO

NEED REPLACEMENT DOOR HANDLE?

The Door Handle Kit is a point of wear and may need replacement. Pt #: 85197000

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If holes are enlarged and the rivet won't hold, you can move the handle up or down a 1/2" or so. One other option if strike plate holes are enlarged, is to anchor the plate with substrate-appropriate screws that go through the extrusion to the rough opening frame.

